



- Risk Management and Compliance Committee.
- Audit Committee.

Governor's Office

Board of Directors

Governor
Dr. Adel Al-Sharkas

- Permanent Committees**
- Consultative Committee.
 - Open Market Operations Committee.
 - IT Steering Committee.
 - Investment Committee.

Deputy Governor / Dr. Khaldoun Al-Wshah

Deputy Governor / Mr. Ziad Ghanma

- Internal Audit Dept.**
- Operations Auditing Teams.
 - Information Systems Auditing Teams.
 - Studies and Documentation Div.
 - Quality Assurance and Improvement Div.

- Administrative Dept.**
- Administrative Support Div.
 - Buildings and Project Management Div.
 - Maintenance Div.
 - Corporate Communication and External Relation Div.
 - Logistical Services and Event Management Div.
 - Administrative Services Div.
 - Correspondence and Documentation Div.
 - Interior Security Unit.

- Human Resources Dept.**
- Planning and Organization Div.
 - Training and Development Div.
 - Personnel Div.
 - Payroll and Personal Expenditures Div.
 - Housing, Savings and Compensations Div.
 - Medical Services Div.
 - Medical Clinic.
 - Knowledge Management Div.

- Money Exchange Supervision Dept.**
- Examination Groups.
 - Licensing Div.
 - Studies and Legislations Div.
 - Money Exchange Statistics Div.
 - Money Exchange Notifications Div.

- Unit of Financial Computer Emergency Response Team**
- Strategic Studies and Policies Div.
 - Awareness and Communication Div.
 - Intelligence and Operation Div.
 - Public Key Infrastructure Management Div.

- Permanent Committees**
- Credit and Financing Facilities.
 - Risk Management and Compliance.

- Research Dept.**
- Monetary Policy Div.
 - National Account and Prices Div.
 - Domestic Economy Div.
 - Public Finance Div.
 - Arabic and International Economy Div.
 - Regional and International Institutions and Organizations Div.
 - Balance of Payments Div.
 - Economic Modeling Div.
 - Statistics Div.
 - Monetary and Financial Statistics Div.
 - Library.

- Information Technology Dept.**
- Software Development Groups.
 - Office Support and Computer Services Div.
 - Operations Div.
 - Infrastructure Div.
 - Support Systems Div.
 - Network Administration Div.
 - IT Security Div.
 - Database Administration Div.
 - E-Government and Acquired Systems Administration Div.
 - Quality Assurance Div.
 - IT Equipments Information and Licenses Management Div.

- Risk Management and Compliance Dept.**
- Operational Risk Management Div.
 - Financial Risk Management Div.
 - Compliance Div.
 - Business Continuity Management Div.
 - Studies and Analysis Div.
 - Information and Business Technology Risk Management Div.

- Open Market Operations and Public Debt Dept.**
- Primary Issues Div.
 - Open Market Operations Div.
 - Islamic Monetary Operations and Instruments Div.
 - Supporting Operations Div.
 - Analysis and Development Div.
 - Advances and Financing Studies Div.
 - Advances and Financing Implementation Div.

- Financial Consumer Protection Dept.**
- Supervision and Examination on Bank Groups.
 - Supervision and Examination on Non-Bank Financial Institution Groups.
 - Complaints Handling Div.
 - Legislation and Studies Div.
 - Financial Awareness and Literacy Div.
 - Operations and Cheques.

- Currency Issue Dept.**
- Cash Processing Groups.
 - Currency Management Div.
 - Strong Rooms and Tellers Management Div.
 - Currency Settlements and Safe Custody Div.
 - Currency Museum.
 - Quality Management Div.

- Payment Systems, Domestic Banking Operations and Financial Inclusion Dept.**
- Large Value Payment and Settlement Systems Management Div.
 - Retail Payment and Clearing Systems Management and E-Payment Services.
 - Financial Inclusion.
 - Back-Office and Settlements Div.
 - Cheques Clearing Management Div.
 - Accounts Management Div.
 - Public and Customers Front Office Div.

- Financial Dept.**
- Accounting and Financial Systems Div.
 - Financial Planning and Studies Div.
 - Administrative Expenditures and Settlements Div.
 - Electronic Paying Communication Div.
 - Agreements and Contracts Management Div.
 - Major Tenders Management Div.
 - Local Tenders Management Div.
 - Purchasing Management Div.
 - Fixed Asset Management and Supplies Warehouse Div.

- Permanent Committees**
- Business Continuity Management.
 - Human Resources.
 - Financial Stability.
 - Information Security and Cyber Security.
 - Financial Technology and Innovation in Banking and Financial Sector.

- Insurance Supervision Dept.**
- Supervision of Insurance Companies Groups.
 - Supervision of Insurance Services Providers Groups.
 - Compliance and Legislations Div.
 - Studies Div.
 - Insurance Disputes Resolutions Div.

- Oversight and Supervision on National Payment Systems Dept.**
- Functional Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
 - Technological Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
 - Licensing Div.
 - Studies and Policies Div.
 - Analysis and Monitoring Div.
 - Fintech and Innovation Div.

- Finance Companies and Credit Bureaus Supervision Dept.**
- Finance Institutions and Credit Bureaus Examination Groups.
 - Licensing Div.
 - Studies and Legislation Div.

- Investments & Foreign Operations Dept.**
- Investment Div.
 - Settlements Div.
 - L/C's and Payment Agreements Div.
 - Foreign Transfers and Banknotes Div.
 - External Loans and Grants Div.
 - Correspondent Banks Div.
 - Foreign Accounts Div.
 - Middle Office and Systems Administration.
 - Banking Operations Div.

- Aqaba Branch**
- Domestic Accounts and Payments Div.
 - Treasury Div.
 - Administrative and Financial Affairs Div.
 - Central Accounting Div.
 - Technical Support and Operations Div.

- Financial Stability Dept.**
- Systemic Risk and Macro Prudential Analysis Div.
 - Financial Stability Div.
 - Banking Crises Management Div.

- Legal Department**
- Legal Consultations Div.
 - Litigation and Agreements Div.
 - Studies and Legal Translation Div.
 - Legislation Div.

- Banking Supervision Dept.**
- Examination on Bank Groups.
 - Information and Related Technology Supervisory Group.
 - Licensing Div.
 - Banking Studies Div.
 - Management and Data Analysis Div.
 - Systems Administration Div.
 - Follow Up Officer For Banks Under Liquidation.

- Supervision of Anti-Money Laundering and Terrorism Financing Dept.**
- AML/CFT Supervision.
 - Analys and Follow-up Div.
 - Studies and Legislation Div.

- Information Security and Cyber Security Dept.**
- Information Security Div.
 - Cyber Security Div.
 - Information Security Studies and Communications Div.

- Irbid Branch**
- Domestic Accounts and Payments Div.
 - Treasury Div.
 - Administrative and Financial Affairs Div.
 - Central Accounting Div.
 - Technical Support and Operations Div.